Auto Update Process from 10.2.139.xxxx on

Requirements for Auto Update PMpro from version 10.2.139.xxxx on

AMADEUS

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Document control				
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2.0	23.02.2017	Adjusted to Up-datePMpro version 2	[Text]	Peter Szymanek

General Requirements

The auto update interface UpdatePMpro.exe is installed in the PMS\IFC folder. The update will be executed on the workstation where the night audit is started or where it is manually triggered via Tools, Update PMpro.

The UpdatePMpro.exe does not run continually anymore, it is only triggered when checking for updates.

 The SQL Server must be on installed the server as well for possible updates.

The automatic data save has to be active. No data save, no update.

Web access has to be granted to night audit workstation.

User rights have to be granted for 'Notify' and 'Update'

Deactivation of User Access Control not necessary anymore

Details for these requirements are in the appropriate chapters

Automatic Backup 'Copy and Compress'

For the UpdatePMpro.exe (AutoupdateInterface) to work the automatic backup 'Copy and Compress' during the night audit must be enabled. If there is no recent data save the update will not be executed.
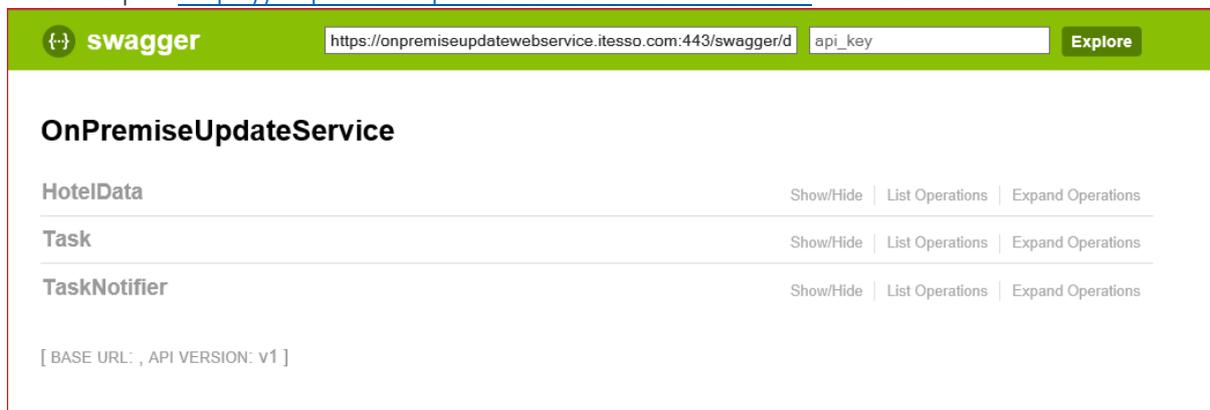
Setup, Preferences, Backup

Web access
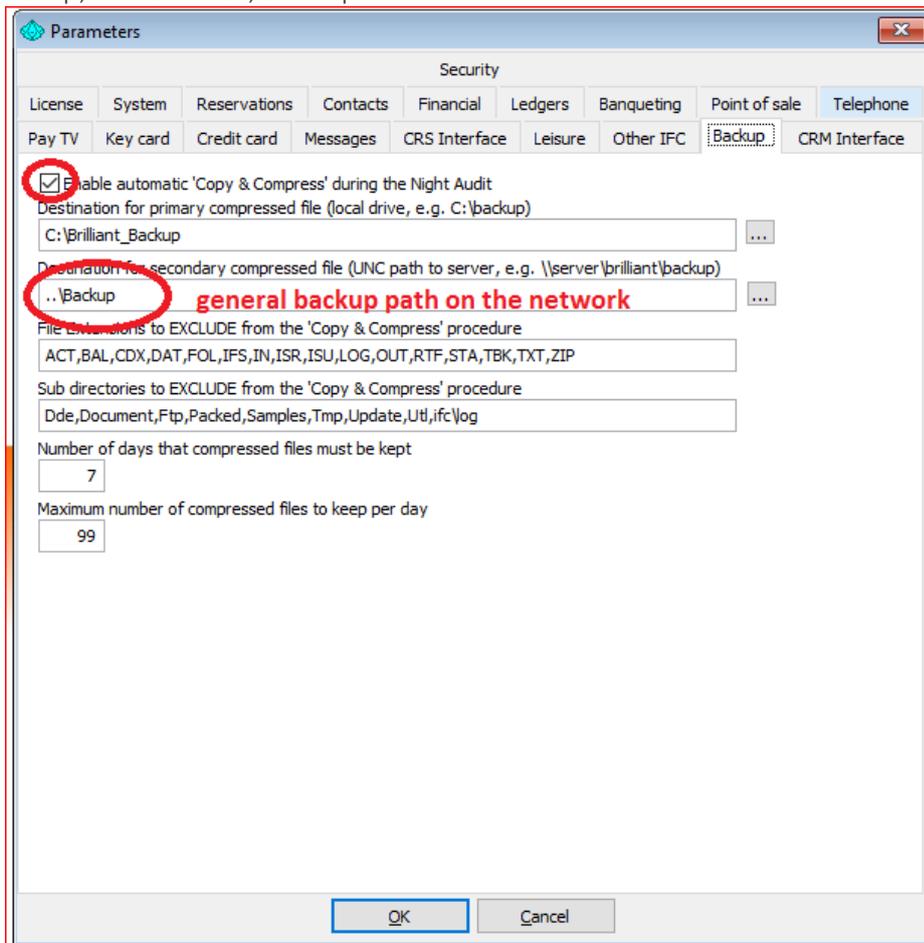
The access to https://onpremiseupdateWebservice.itesso.com and FTP://Onpremiseupdate.itesso.com must be granted on the workstations, where the night audit is executed! This access is not necessary on the server anymore.

Check: Open https://onpremiseupdateWebservice.itesso.com with a browser

This screen should be displayed

For the FTP server go to the command prompt (CMD) and enter:
FTP
open Onpremiseupdate.itesso.com
then it should ask for a user
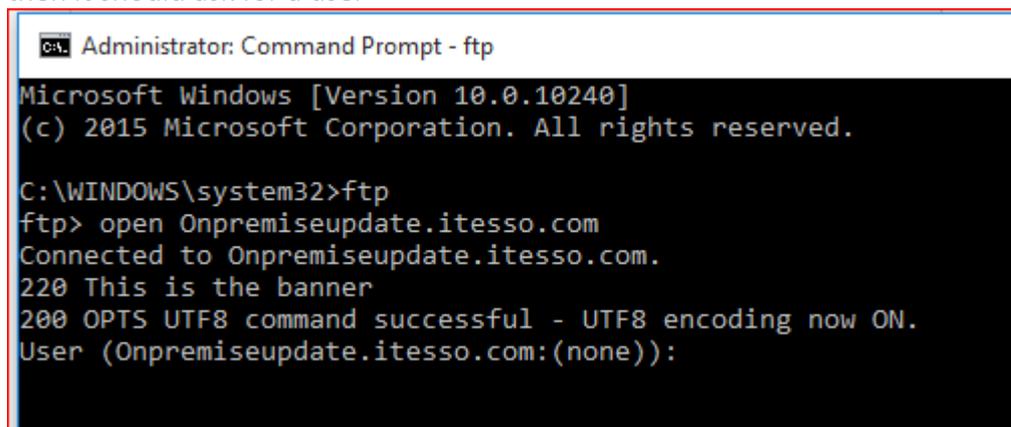
This is how it should look like

User rights

Double check that the appropriate users have the option 'Notify' and/or 'Update' activated. If no user has the option 'Notify' activated, no actions will be created to inform you that an update is available or ready to be executed. There will be a pop up message from version 10.2.139.xxx on, if no user has the 'Notify' option activated on starting the hotel8.exe. It is recommended that a user with option 'Notify' activated also has the 'Update' function activated. Please note that if any of these options is activated, the field Email address becomes mandatory!

The actions will pop up, when a user is logging in.

An action is created, when a notification for an update is sent (usually 2 weeks in advance. If urgent fixes are applied, it may be on shorter notice)
Example:
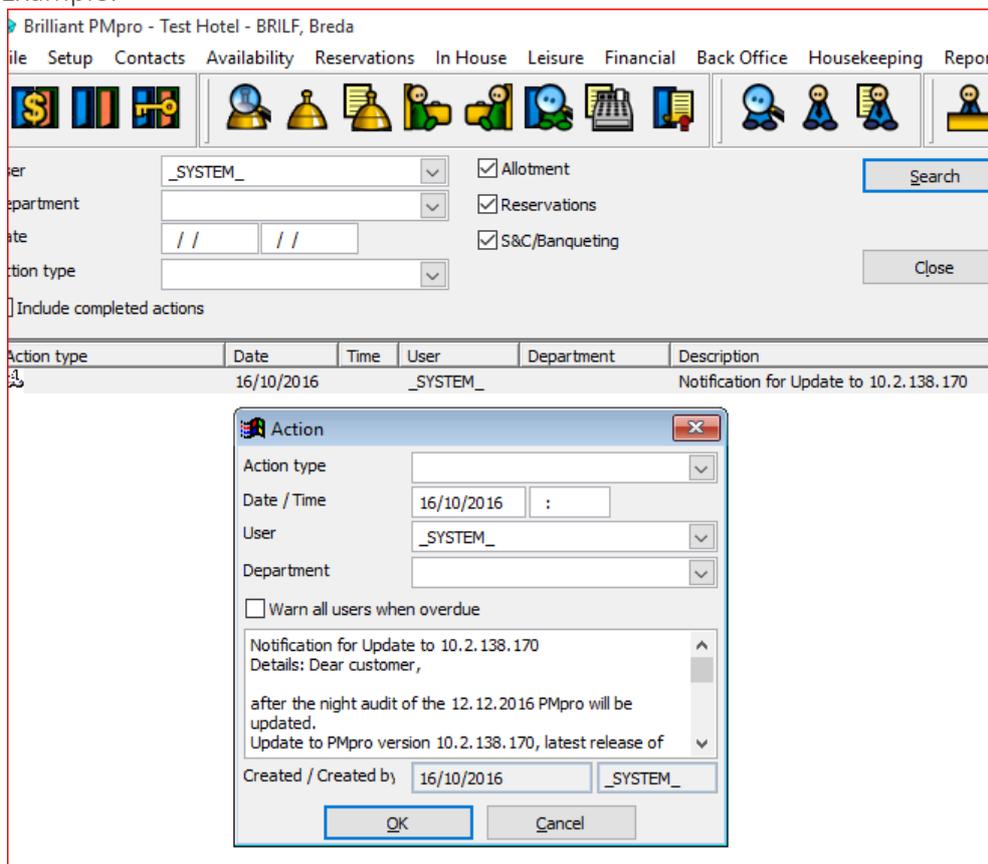
An action is created when an update is available for download. (Will be executed after the next night audit if the option 'Always update' is chosen in the preferences).
Example:

An action is created when an update has been executed successfully.

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Deactivation of User Access Control not necessary anymore

Deactivation of user access control on the server is not necessary anymore.
With the new UpdatePMpro.exe version 2 a zip file is used to install the updates, not an exe file, also the update will be executed on the workstation where the night audit is started.