

Auto Update Process from 10.2.139.xxxx on

Requirements for Auto Update PMpro from version
10.2.139.xxxx on

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General Requirements

The auto update interface UpdatePMpro.exe is installed in the PMS\IFC folder. The update will be executed on the workstation where the night audit is started or where it is manually triggered via Tools, Update PMpro.

The UpdatePMpro.exe does not run continually anymore, it is only triggered when checking for updates.

The SQL Server must be on installed the server as well for possible updates.

[The automatic data save has to be active. No data save, no update.](#)

[Web access has to be granted to night audit workstation.](#)

[User rights have to be granted for 'Notify' and 'Update'](#)

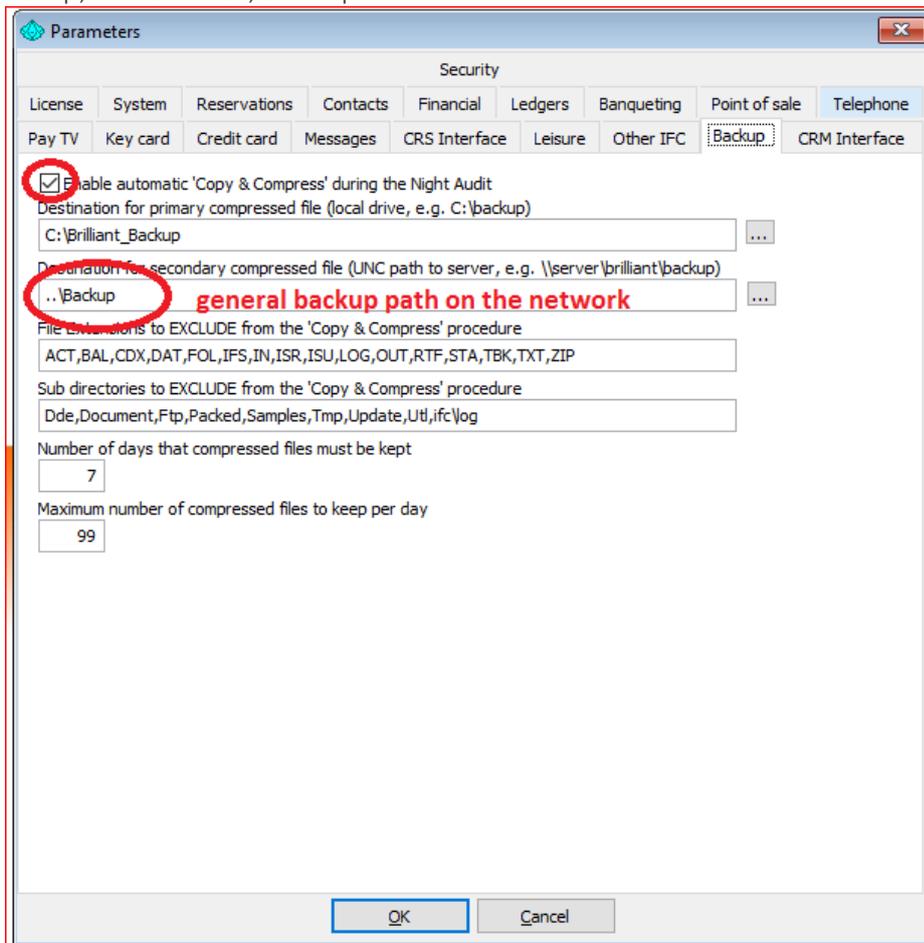
[Deactivation of User Access Control not necessary anymore](#)

Details for these requirements are in the appropriate chapters

Automatic Backup 'Copy and Compress'

For the UpdatePMpro.exe (AutoupdateInterface) to work the automatic backup 'Copy and Compress' during the night audit must be enabled. If there is no recent data save the update will not be executed.

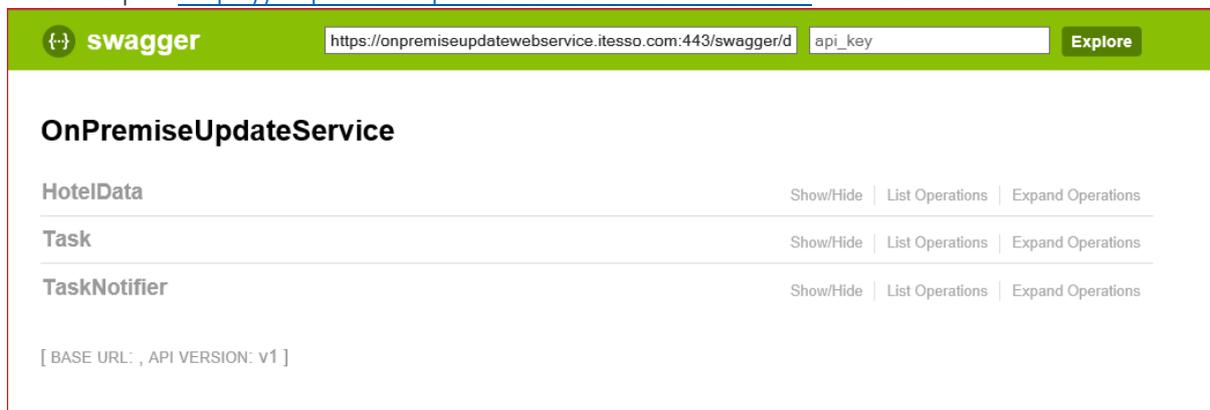
Setup, Preferences, Backup



Web access

The access to <https://onpremiseupdateWebservice.itesso.com> and <FTP://Onpremiseupdate.itesso.com> must be granted on the workstations, where the night audit is executed! This access is not necessary on the server anymore.

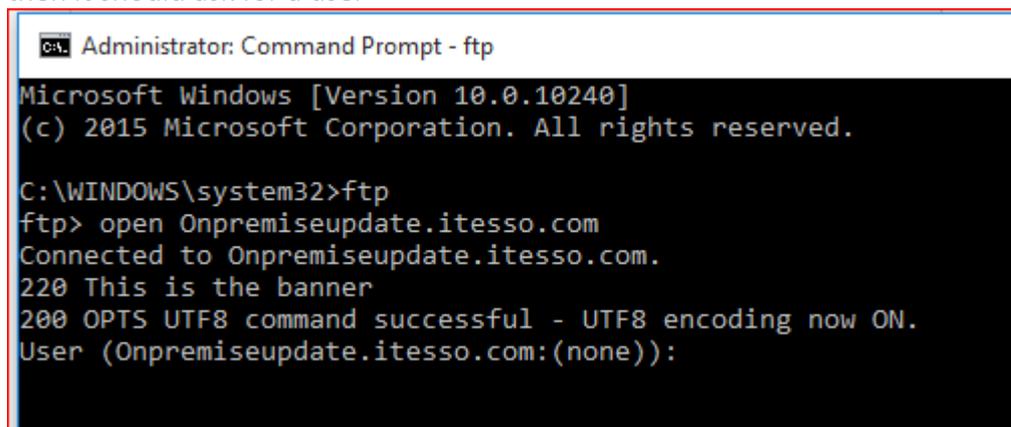
Check: Open <https://onpremiseupdateWebservice.itesso.com> with a browser



This screen should be displayed

For the FTP server go to the command prompt (CMD) and enter:

FTP
open Onpremiseupdate.itesso.com
then it should ask for a user



This is how it should look like

User rights

Double check that the appropriate users have the option 'Notify' and/or 'Update' activated. If no user has the option 'Notify' activated, no actions will be created to inform you that an update is available or ready to be executed. There will be a pop up message from version 10.2.139.xxx on, if no user has the 'Notify' option activated on starting the hotel8.exe.

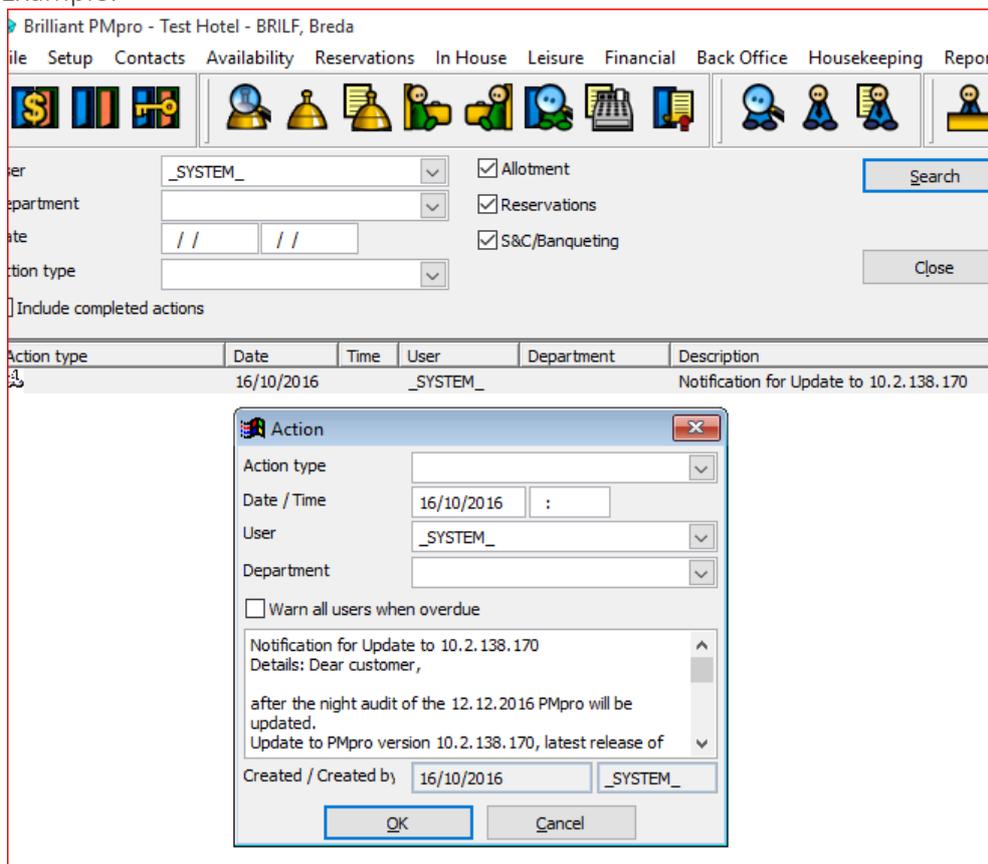
It is recommended that a user with option 'Notify' activated also has the 'Update' function activated.

Please note that if any of these options is activated, the field Email address becomes mandatory!

The actions will pop up, when a user is logging in.

An action is created, when a notification for an update is sent (usually 2 weeks in advance. If urgent fixes are applied, it may be on shorter notice)

Example:



An action is created when an update is available for download. (Will be executed after the next night audit if the option 'Always update' is chosen in the preferences).

Example:

The screenshot shows the Amadeus PMpro interface with a red border. At the top, it says "Brilliant PMpro - Test Hotel - BRILF, Breda" and "!!! CRS interface not responding !!!". The menu bar includes File, Setup, Contacts, Availability, Reservations, In House, Leisure, Financial, Back Office, Housekeeping, Reports, and CRS. Below the menu is a toolbar with various icons. The main area has several input fields: User (dropdown), Department (dropdown), Date (// //), and Action type (dropdown). There are checkboxes for Allotment, Reservations, and S&C/Banqueting. A Search button and a Close button are also present. Below these fields is a table with columns: Action type, Date, Time, User, Department, and Description. The table contains two rows of data. An "Action" dialog box is open in the foreground, showing the details of the selected action: Action type (dropdown), Date / Time (16/10/2016 :), User (_SYSTEM_), Department (dropdown), Warn all users when overdue (checkbox), a description of the update to hotel8.exe version 10.2.138.170, and Created / Created by (16/10/2016, _SYSTEM_). The dialog has OK and Cancel buttons.

An action is created when an update has been executed successfully.

The screenshot shows the Amadeus PMpro interface with a red border, similar to the previous one. The main area has the same input fields, but the User field is now set to "_SYSTEM_". The table below shows two rows of data. An "Action" dialog box is open in the foreground, showing the details of the selected action: Action type (dropdown), Date / Time (16/10/2016 :), User (_SYSTEM_), Department (dropdown), Warn all users when overdue (checkbox), a description stating "PMpro was updated successfully for taskid: 217.", and Created / Created by (14/10/2016, _SYSTEM_). The dialog has OK and Cancel buttons.

Deactivation of User Access Control not necessary anymore

Deactivation of user access control on the server is not necessary anymore.

With the new UpdatePMpro.exe version 2 a zip file is used to install the updates, not an exe file, also the update will be executed on the workstation where the night audit is started.